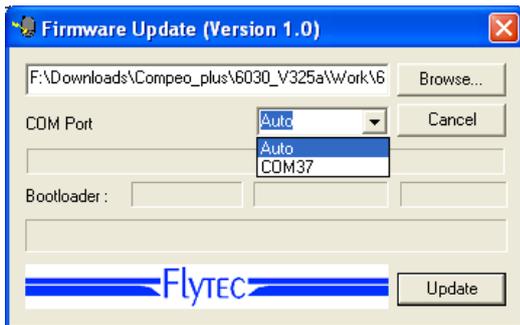


USB Driver Problems

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Problem:

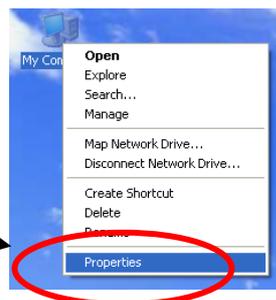
The flasher tool cannot handle COM ports with numbers higher than 9. If you use Bluetooth dongles or a lot of other USB devices, the driver assigns a higher number to this port. To use the flasher, you have to change the COM port number.



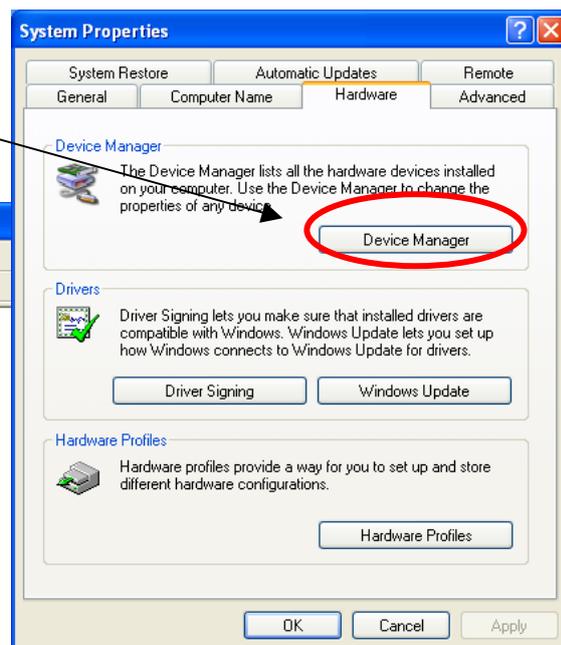
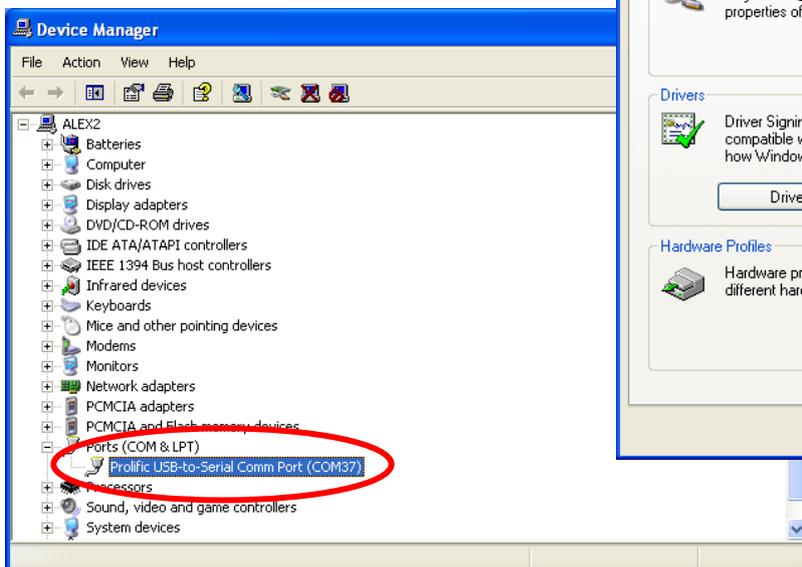
Changing the COM port number

Open the Desktop with a right click on the Desktop symbol

Choose Properties



Open the device manager



USB – Driver

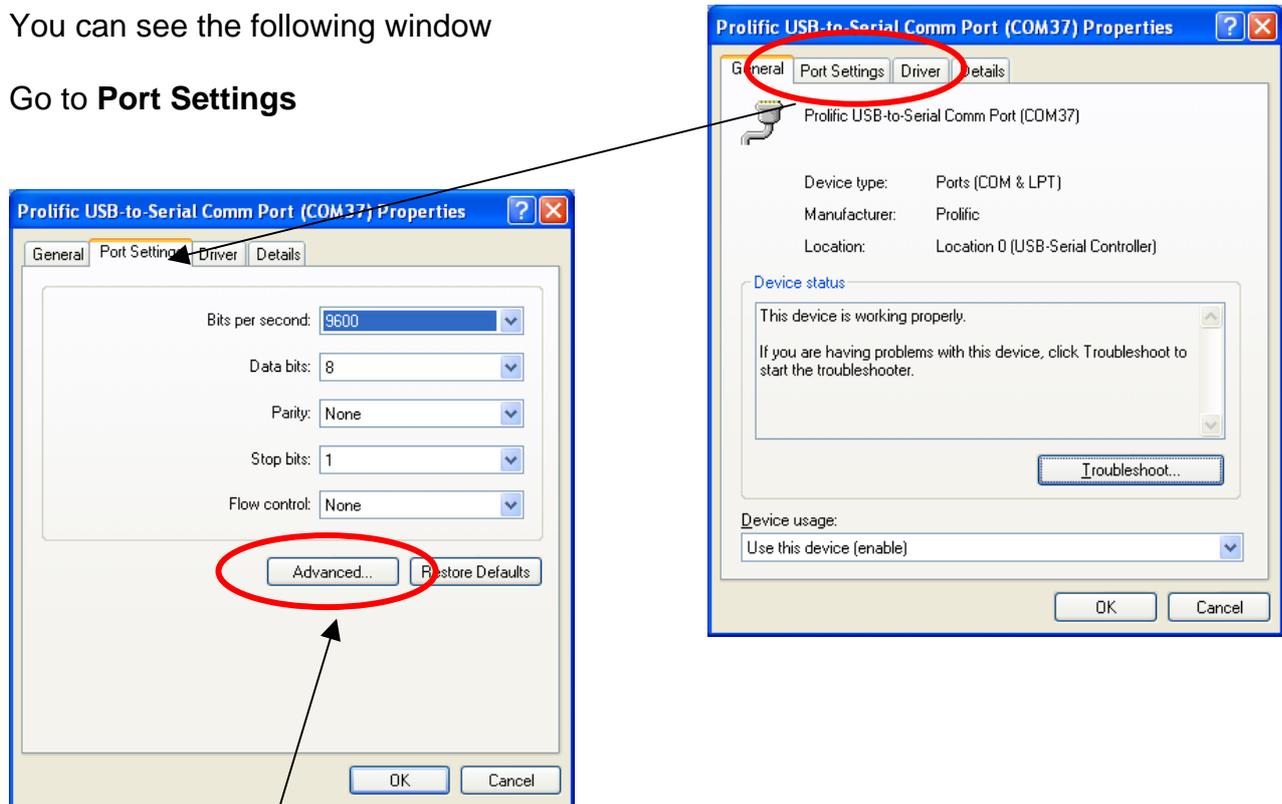


You can see a list with the available connections
One of them must be a **Prolific USB-to-Serial Com Port (COMx)**.

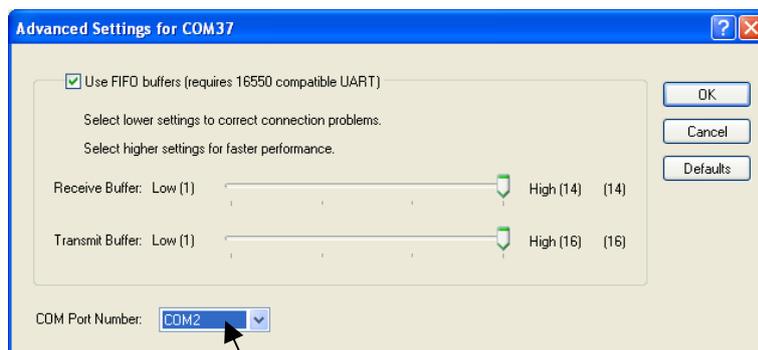
The flight instrument must be connected to the PC via the USB cable!
Right click on the **Prolific USB-to-Serial Com Port (COMx)**.

You can see the following window

Go to **Port Settings**



Chose „Advanced“



Here you can change the COM port number. Try to find a COM port number between 1 and 9 which is not in use. If a all COM's are marked as "in use", you can still assign a number, because Flychart uses this port only during data transfer. It can be that another program, which you do not use regularly, has made a reservation, or that an already uninstalled program has made this reservation. In this case you can use the number without problems. But if another programs uses this port the same time as Flychart uses it, it can be that you encounter driver problems in this case.